

RFQ – 2018 Performance Audit & Related Services Q&A (#1)

Question: The first paragraph of the scope of services states the contractor is required to review and analyze the NCEL's current performance in "specific areas" of the NCEL operation with emphasis on increasing revenues and identifying cost savings. The second paragraph lists three "areas" that the NCEL anticipates the contractor analyze.

Are we correct to assume that the "specific areas" mentioned in the first paragraph are not the three areas that are listed in the second? If the answer to that question is "yes," should bidders specify in their proposals which specific areas they would include in their review and analysis of NCEL's current performance?

Answer: Correct, the specific three areas in the second paragraph are required areas of review. The first paragraph would be an overall review of the organization as compared to peer lotteries with an emphasis on increasing revenues.